

Taxprep Forms

Troubleshooting

2016 Versions

Client filter and customized diagnostic templates offered with the Troubleshooting Memos

To assist you in identifying clients that could be affected by the described problems, a downloadable client filter and customized diagnostic template is associated with most *Troubleshooting Memos*. These templates allow you to display a diagnostic in the returns that have tax situations that were the subject of a *Troubleshooting Memo* and provide access to a list of clients affected by the problems described.

Installing the client filter and diagnostic template

To find the predefined folder for customized client filters or diagnostics, proceed as follows:

1. Launch *Taxprep*.
2. On the **Tools** menu, click **Options and Settings**.
3. Under **Options**, click **File Locations**.
4. Verify the predefined location for the filters and diagnostics. After the installation, the default location is usually the following: **My Documents\CCH\ Taxprep Forms 2016\Filter and Diagnostics**.
5. Copy the downloaded file to this location.
The client filter will be available in the Client Manager, while the diagnostic will display in the relevant returns.

Note: The table below lists all of the client filter templates and diagnostics, which allows you to download them separately, depending on the troubleshooting memos and FAQs that relate to you. To download all templates in a single operation, click the **Download all templates** button, then copy all zipped files into the folder **My Documents\CCH\ Taxprep Forms 2016\Filter and Diagnostics**.

[Download all templates](#)

Publication	Problem	Affected Version	Corrected Version	Identifier (to download the client filter and diagnostic template, if applicable)
Week of January 8, 2017	Inaccurate calculation of the Québec tax credit for ordinary dividends (RL-3 slip, RL-15 slip, RL-16 slip and RL-25 slip)	Version 2016 1.0	Version 2016 1.1	TF2016-001

Québec

Troubleshooting TF2016-001

Inaccurate calculation of the Québec tax credit for ordinary dividends (RL-3 slip, RL-15 slip, RL-16 slip and RL-25 slip)

Download the client filter and diagnostic template

Problem:

Taxprep Forms calculates the tax credit for ordinary dividends by applying an 8.248% rate, while the rate used should be 8.2485%. This problem affects box C of the RL-3 slip, box 44 of the RL-15 slip, box J of the RL-16 slip and box G of the RL-25 slip.

However note that the calculation of the tax credit for eligible dividends is correct. Therefore, if you are only reporting eligible dividends, there is nothing to change.

Solution:

Consult the table below.

RL slip	If only ordinary dividends are reported on the RL slip	If ordinary dividends and eligible dividends are reported on the same RL slip
RL-3 slip	Override the amount in box C so it equals the following amount: Box A2 x 8.2485%	Override the amount in box C so it equals the following amount: Box A2 x 8.2485% + Box A1 x 16.422%
RL-15 slip	Override the amount in box 44 so it equals the following amount: Box 6b x 8.2485%	Override the amount in box 44 so it equals the following amount: Box 6b x 8.2485% + Box 6a x 16.422%
RL-16 slip	Override the amount in box J so it equals the following amount: Box C2 x 8.2485%	Override the amount in box J so it equals the following amount: Box C2 x 8.2485% + Box C1 x 16.422%
RL-25 slip	Override the amount in box G so it equals the following amount: Box A2 x 8.2485%	Override the amount in box G so it equals the following amount: Box A2 x 8.2485% + Box A1 x 16.422%

This problem will be corrected in *Taxprep Forms* 2016 v.1.1.