

## Troubleshooting

### 2014 Versions

Publication	Problem	Affected Version	Corrected Version
Week of February 22, 2015	<a href="#">Incorrect deadline for filing RL- 1, 2, 3 and 18 slips and summaries indicated in the client letter</a>	Version 2014 1.1	Version 2014 2.0
Week of February 8, 2015	<a href="#">Incorrect inclusion of the amount from box 194 in box 016 of the T4A slip in version 1.0 of Cantax FormMaster 2014</a>	Version 2014 1.0	Version 2014 1.1
Week of January 4, 2015	<a href="#">Problem displaying information relating to the preparer in the Québec summaries</a>	Version 2014 1.0	Version 2014 1.1

### Federal

#### Incorrect inclusion of the amount from box 194 in box 016 of the T4A slip in version 1.0 of Cantax FormMaster 2014

**Problem:**

In version 1.0 of Cantax FormMaster 2014, box 016 of the T4A slip incorrectly includes the amount from box 194.

**Solution:**

In version 1.1 of Cantax FormMaster 2014, this problem has been corrected: the amount from box 194 is no longer included in the amount in box 016.

If you have already transmitted to the CRA T4A slips in which the amount in box 194 is also reported in box 016, **we recommend that you file an amended slip** to prevent the recipient from being taxed twice.

To do so, open the client file with a version subsequent to Cantax FormMaster 2014 v.1.0, access Form T4A/RL-1/RL-2 Data entry screen, *Pension and Other Income* (Jump Code: **T4A**), and file **amended** T4A slips for recipients who have an amount in box 194. Consult the Help to find out how to file an amended T4A slip.

**Note that this problem has no impact on the RL-2 slip, if applicable.**

## Québec

### Incorrect deadline for filing RL-1, 2, 3 and 18 slips and summaries indicated in the client letter

**Problem:**

The filing deadlines defined in the **CLIENT LETTER** tab of the preparer profiles and in the *Client Letter Worksheet* (Jump Code: **LW**) for RL-1, 2, 3 and 18 slips and summaries are incorrect. These dates are used to print the client letter (Jump Code: **LETTER**).

Contrary to the CRA, *Revenu Québec* does not postpone the filing deadline for its provincial RL slips and summaries to the next business day when the last day of February is a Saturday.

**Solution:**

To correct this problem, proceed in one of the following manners:

- In the **CLIENT LETTER** tab of the preparer profiles used, correct the default filing deadline for RL-1, 2, 3 and 18 slips and summaries by entering **2015-02-28** instead of **2015-03-02**.

• Filing date		
<b>Federal</b>		
T4 summary and slips	2015-03-02	March 2, 2015
T4A summary and slips	2015-03-02	March 2, 2015
T5 summary and slips	2015-03-02	March 2, 2015
NR4 summary and slips	2015-03-31	March 31, 2015
T5008 summary and slips	2015-03-02	March 2, 2015
Trust income tax and information return (T3RET)		
T3 summary and slips		
Partnership financial statement (T5013FIN)		
T5013 summary and slips		
<b>Québec</b>		
RL-1 summary and slips	2015-02-28	February 28, 2015
RL-2 summary and slips	2015-02-28	February 28, 2015
RL-3 summary and slips	2015-02-28	February 28, 2015
RL-18 summary and slips	2015-02-28	February 28, 2015
Partnership information return (TP-600)		
RL-15 slips		

- In the *Client Letter Worksheet* (Jump Code: **LW**), correct the default filing deadline for RL-1, 2, 3 and 18 slips and summaries by entering **2015-02-28** instead of **2015-03-02**.

T4/RL-1 – Employment income		Paper	EFILE
Filing the T4 summary and slips		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Filing deadline for the T4 summary and slips	2015-03-02 March 2, 2015		
Filing the RL-1 slips		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Filing the RL-1 summary		<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/> Filing deadline for the RL-1 summary and slips	2015-02-28 February 28, 2015		
Election letter for federal purposes with regards to the automobile operating costs pursuant to paragraph 6(1)(k) of the ITA		<input type="checkbox"/>	
Election letter for Québec purposes with regards to the automobile operating costs pursuant to section 41.1.1 of the Québec TA		<input type="checkbox"/>	

This problem will be corrected in Cantax FormMaster 2014 v.2.0.

## Problem displaying information relating to the preparer in the Québec summaries

### Problem:

In the Québec Summaries 1, 2, 8, 18, and 25 and in the TP-600 return (line 08c), the preparer number does not display. In addition, in the Québec Summary 3, the preparer’s number and identification data do not display.

### Solution:

Access the applicable summary, or the TP-600 return, and enter the missing information.

For example, in Summary 3 (Jump Code: **RL3SOM**), you should complete the following fields:

1.2 Information about the tax preparer (if applicable)			
Use the information about the preparer in the options and settings, under Electronic Services/Identification <input checked="" type="checkbox"/>			
Québec enterprise number (NEQ)	Identification number	Transmitter number	
		NP	
Name of tax preparer			
Address			Postal code
Name of contact person		Area code	Telephone

You have to use an override, unless you clear the box in the “Options relating to the preparer” section of Form *Client Identification and Other Information* (Jump Code: **ID**):

Options relating to the preparer
Use the information about the preparer in the options and settings, under Electronic Services/Identification <input checked="" type="checkbox"/>

**Note that this problem has no impact on the electronic filing of RL slips.**

This problem will be corrected in Cantax FormMaster 2014 v.1.1.1.