

## TROUBLESHOOTING



Cantax FormMaster 2010 NF v.4.0

September 2011

The following problem has been detected in *Cantax FormMaster* 2010 NF v.4.0.

### Taxation Year and Slips

**Note:** This problem has been occurring since the release of *Cantax FormMaster 2010 NF v.1.0*.

#### Taxation Year and Slips

**Problem:**

When, on the Form *Client Identification and other Information* (Jump Code: **ID**), the client's taxation year is ending in 2011 and slips must be prepared for the 2010 calendar year, it is not possible to override the year on the summary form for the slip to file.

**Solution:**

To bypass this problem, change the taxation year on the ID form so it corresponds to the 2010 calendar year (i.e. 2010-01-01 to 2010-12-31) to prepare your slips. Then, re-enter the client's real taxation year.

Note that a more permanent solution to this problem is under review and will be implemented in a future version.