

Cantax T1

Installation Procedures

Version 21.2.3xx.106

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End of support for Microsoft Office 2013 and Microsoft Internet Explorer 11

As we have been announcing since May 2021, in particular in an [article of our Knowledge Base](#) as well as the e-mails sent last May, starting in November 2021, Wolters Kluwer will discontinue support for Microsoft Office 2013 and Microsoft Internet Explorer 11.

Single-User Local Installation Instructions

To install the *Cantax* program, you must have Administrator privileges. You must also ensure that the workstation's regional settings are set to English (Canada or United States).

Downloading from the Internet

To download this version of *Cantax* from the Internet, proceed as follows:

1. Go to <https://www.wolterskluwer.com/en-ca/solutions/cantax> and click **Download**.
2. Log on to your "Files Centre" by completing the **Login** section and click **Log in**.
3. In the **Dashboard** page, click the **Files Centre** button in the **Download** section.
4. In the **Cantax** section, select the desired program.
5. Read and agree to the terms of the License Agreement by clicking **Continue**.
6. In the **Downloading the Program** section, click the **.exe** link to download the program.
7. Click **Save as** in the dialog box to save the file to your computer.
8. Select the location where you want to save the setup file and click the **Save** button. Please note: the location where the file is saved does not affect the installation program. The time required to download the file will depend on the speed of your Internet connection.
9. Once the download is completed, open the folder in which you saved the file.
10. Double-click the downloaded setup file.
11. If installing the T1Plus version, when prompted for the version selection, select **Install a local version**.
12. Follow the instructions for the remainder of the installation.

The T1Plus program will install in a subfolder of the Program Files folder called "CANTAX\T1 Cantax 2021."

Note: Windows 8.1, Windows 10 and Windows 11 apply a filter named "SmartScreen" which allows you to control the installation of certain programs.

When launching the *Cantax* installation program, the SmartScreen filter may display a warning indicating that the start-up of an unrecognized program has been prevented. This message is issued by Microsoft Windows. The *Cantax* T1 installation program is signed using a digital certificate recognized by certification authorities (for more details, contact the Support Centre).

If such a warning displays, click **More info** and then **Run anyways** to continue with the installation.

Note: Each user will have their own Preferences and may choose to share Templates and Returns.

Installing from the optical disk

1. Insert the *Cantax* optical disk in the disk drive.
2. The installation program should start automatically. If not, open the Windows File Explorer, then browse to the optical disk and run "Setup.exe."
3. Follow the instructions on the screen, choosing the appropriate program to install.
4. If installing the T1Plus version, when prompted for the version selection, select **Install a local version**.
5. Follow the instructions for the remainder of the installation.

The T1Plus program will install in a subfolder of the Program Files folder called "CANTAX\T1 Cantax 2021."

Note: Each user will have their own Preferences and may choose to share Templates and Returns.

Activation Key

Cantax T1 requires an activation key. During the installation, enter the applicable activation key when prompted.

If you are installing the local demo version of *Cantax* T1, it is not necessary to enter an activation key.

To access your activation key, go to <https://www.wolterskluwer.com/en-ca/solutions/cantax> and select **Download**. Log on to your "Files Centre" by completing the **Login** section and click **Log in**. In the

Dashboard page, click the **Activation Key(s)** button in the “Download” section.

Network Installation Instructions

If a previous version of the program is already installed, please refer to the [“Updating a Previous Version of the Cantax T1Plus Program”](#) section.

Deploying Cantax T1Plus on a server

To deploy the *Cantax* T1Plus program, you must have Administrator privileges to the network folder you will be deploying the application in.

1. Log on at any workstation.
2. Insert the *Cantax* optical disk in the disk drive.
3. The installation program should start automatically. If not, open the Windows File Explorer, then browse to the optical disk and run “Setup.exe.”
4. If you have downloaded the setup file, run the installation program.
5. Follow the instructions on the screen, choosing the appropriate program to install.
6. When prompted for the version selection, select **Deploy a network version on a server**.
7. Select the folder to which the program is to be deployed and follow the instructions on the screen. This folder must be read-write accessible to all users.
8. Click **Finish** to deploy the program.

Once the deployment on the server is completed, the program must be installed on each workstation.

Installing T1Plus on each workstation

Note: The mapped drive (e.g.: drive H:) used to deploy the program on the server must be the same mapped drive used to install the program on each workstation (e.g.: drive H:).

To extend the program’s accessibility, double-click the **2021 CANTAX T1.Ink** shortcut from the network location where the program was deployed and follow the prompts to complete the installation. This will install components such as Tax Fonts, shortcuts and other necessary files for the correct operation of the program on the workstation.

Updating a Previous Version of the Cantax T1Plus Program

To update a previous version of the program, proceed as follows:

Local Installation Version Update

1. Run the installation program.
2. When prompted for the version selection, select **Update local installation** (this option should be selected by default) and click **Next**.
3. Click **Update** in the **Welcome** box displayed on screen. The installation process will automatically update your program to the current version.

Network Version Update

Step 1 - Server Update

1. Ensure that there are no users connected to the program.
2. Run the installation program.
3. When prompted for the version selection, select **Server Update** (this option should be selected by default) and click **Next**.
4. Select the network location containing the program that must be updated.
5. Follow the instructions for the remainder of the update.
The installation process will automatically update the program on the server to the current version.

Step 2 - Update of client workstations

1. Double-click the T1 program shortcut on your desktop or select the program from the *Cantax* program group.
2. Click **Yes** in the **Update** message box.

The files required to use the program are installed on the workstation following the update.

Release Notes

The *Release Notes* are accessible from the **Welcome** box in the program.

Cantax Configuration for the Use of a Proxy Server

If you are using a proxy server to access the Internet, you must configure the settings to connect to this server to enable the electronic transmission of data in *Cantax*. To configure the usage settings of a proxy server, proceed as follows:

1. Select **Preferences** from the **Options** menu.
2. Click **Proxy Server** in the “EFILE Settings” section to display the **Proxy Server** panel.
3. In the **Proxy server** panel, select the check box **Use a proxy server**.
4. Click **Get Settings**. If proxy server settings are detected, they will display automatically in the appropriate fields. Then, go to step 7. Otherwise, you will have to manually enter the information provided by your network administrator.
5. In the “Address of the proxy server” field, enter the proxy IP address.
6. In the “Port” field, enter the number of the port used by the proxy server for Internet connection.
7. If the proxy server is configured to authenticate users who want to access the Internet, enter the name of the user in the “User name” field and enter the related password in the “Password” field.
8. Click **OK** to save the configuration.

System Requirements

To correctly execute *Cantax T1*, your computer system must have the following:

Processor

Dual Core processor (Quad Core is recommended)

Supported operating systems

- Windows 8.1 (32-bit and 64-bit) except for Basic Edition*
- Windows 10 (32-bit and 64-bit) except for Education and Home Editions*
- Windows 11 (64-bit) except for Education and Home Editions*
- Windows Server 2012 R2
- Windows Server 2016
- Windows Server 2019

* For more information on the different Windows Editions and their respective requirements, consult the Microsoft Web site:

- For Windows 8.1:
<https://windows.microsoft.com/en-CA/windows-8/system-requirements>
- For Windows 10:
<https://www.microsoft.com/en-ca/windows/windows-10-specifications#sysreqs>
- For Windows 11:
<https://www.microsoft.com/en-ca/windows/windows-11-specifications#sysreqs>

Note: RAM requirements are highly dependent on the operating system used. Please refer to the documentation provided with your operating system for minimum and recommended RAM requirements.

Important: We are strongly recommending that all customers enable the enhanced security measures available in Windows 8.1 or higher operating system, including SMB 3.0 encryption for data in transit. Since the configuration of SMB 3.0 is explicit, please consult this [Microsoft article to proceed with its configuration](#).

Microsoft .Net Framework

Microsoft .Net Framework v.4.8.0 or higher is required.

Network File Systems

- NTFS
- FAT32
- exFAT

PDF Printer

Cantax is compatible with the Amyuni PDF Document Converter 6.5.

Internet connection

- An Internet connection is required to use electronic services available with *Cantax*.
- The TLS 1.2 protocol must be enabled in the Internet Explorer 11 browser settings.

Browser configuration required to use the Download CRA Tax Data service

If you can access the CRA's *Represent a Client* service with your Web browser, your configuration should normally allow you to use the **Download CRA Tax Data** functionality.

The recommended configuration for Internet Explorer 11 is as follows:

- the defined Internet security level is the default level;
- the TLS 1.2 protocol is used;
- the cookies are enabled; and
- the JavaScript function is enabled.

If the above is not complied with, you might be unable to access the CRA log in services.

The CRA *Represent a Client* service uses persistent cookies. These persistent cookies will not log nominative data.

How to Reach Us

E-mail

Customer Service:

cservice@wolterskluwer.com

Tax and Technical support:

csupport@wolterskluwer.com

Telephone

1-800-268-4522

Web Site

<https://support.wolterskluwer.ca/en/support/>