Wolters Kluwer

# CCH® Engagement

**Release 2026.1.1**
**October 2026**

## Welcome to CCH Engagement 2026.1.1

This bulletin provides important information about the 2026.1.1 release of *CCH® Engagement*. With this release, the upgrade from the 2024 and 2025 versions of *CCH Engagement* is supported.

Please follow the instructions below to download the new version:

1. Access the Download Centre.
2. Type your username and password in the **Login** section and click **Log in**.
3. In the **Dashboard** page, click the **Files Centre** button in the **Download** section**.**
4. In the **CCH Accountants' Suite** section, click **CCH Engagement**.
5. Read and accept all the terms of the License Agreement.

You will then be able to download the documentation and the new version of the software. We also recommend that you save the files to a temporary location on your workstation.

**IMPORTANT:** For more information on how to install *CCH Engagement*, consult the article Installation Guidance for CCH® ProSystem fx® Engagement available in the knowledge base of our American products.

## What's New in Customer Services and Support

### Single sign-on for support cases and My Account

The new unified sign-in experience on the Support Site now provides access to the following features and resources using a single set of credentials:

- Support case creation
- Virtual Assistant
- My Account
- eStore

Register for our Support Site to take full advantage of this simplified experience.

## New in this Release

**Adobe PfxEngagement Plugin:** The *CCH Engagement* plugin for Adobe® Acrobat® has been updated to work with new views in Adobe Acrobat applications, for both the Standard and DC versions:

- The tickmarks functionality and workpaper reference functionality have been updated to work in the new Acrobat views.
- The plugin has been updated for the Standard and DC versions of 64-bit Adobe Acrobat.

**Software Dependencies Updated:** To keep *CCH Engagement* in line with supported versions of software dependencies, the following has been updated:

- **Microsoft® SQL Server®:** Microsoft SQL Server 2025 is now supported with *CCH Engagement* 2026.1.1. With the update to support the latest edition of Microsoft SQL Server, we have increased the compatibility level for the *CCH Engagement* databases to Microsoft SQL Server 2019 and later.
- **Microsoft C++ Redistributable:** The deployed version of Microsoft C++ Redistributable has been updated to version 14.51.36231.

**Issues Resolved in This Release:**

- **App Checker utility:** An issue was found when detecting and deploying the 64-bit Adobe Acrobat plugin, and a new version of the App Checker utility is available in the ?:\Pfx Engagement\WM\Utilities folder.
- **Embedded PDF files in Microsoft Excel:** An issue was found when attempting to open embedded PDF files in Microsoft Excel workpapers and has been resolved.

**Improved Adobe Acrobat Support**

- **Adobe Acrobat New View:** It is no longer required to select **Disable new Acrobat** in Adobe Acrobat for the *CCH Engagement* plugin to work while using 64-bit Adobe Acrobat Standard, Professional or DC versions.
- **Adobe Acrobat 2024 support:** With the release of version 2025.2.2, 64-bit Adobe Acrobat 2024 is now supported with the recently updated plugin.

## New Supported Technologies

- Microsoft Windows 11
- Microsoft Server® 2025
- Microsoft SQL Server 2025
- Microsoft Office 2024
- Adobe Acrobat Standard 2024 and DC (32 and 64-bit)

## Unsupported Technologies:

- Microsoft Windows 10 support ended in December 2025.
- Microsoft Windows Server 2016 will no longer be supported as of December 6, 2026.

## Recommended Best Practices from Our Support Team

Following are some best practices recommended by our Support team:

- Create scheduled tasks for backing up your databases and managing central bins.
- When rolling out new computers, deploy SQL 64-bit.
- For your Microsoft Office 365™ subscription, we recommend the semi-annual channel or manually scheduled updates.
- Before upgrading your operating system, please refer to this Knowledge Base article.
- *CCH Engagement* may not work as expected when there is insufficient drive space when upgrading Microsoft Windows 11. The application may require a repair to address component errors after deploying major version updates.

## Other Information

**Installation and Deployment Guidance**
As mentioned previously, information on installing version 2026.1.1 of *CCH Engagement* can be obtained by consulting the Installation Guidance for CCH® ProSystem fx® Engagement article found in the knowledge base for online support of Wolters Kluwer's American products. In addition, a *Deployment Planning Guide* is available in the **Guides** section of the Product Support page.

## Other Considerations

Information on technical and application-specific considerations can be found in the following knowledge base articles of Wolters Kluwer's American products.

- Technical Considerations for CCH® ProSystem fx® Engagement
- Application-Specific Considerations for CCH® ProSystem fx® Engagement

## Subscribe to the CCH Engagement e-Bulletin

In order to automatically receive an e-mail each time a new software update is available, please subscribe to the *CCH Accountants' Suite* e-Bulletin service by accessing the following address and by selecting *CCH Engagement*: https://support.wolterskluwer.ca/en/newsletter/.

Thank you for choosing *CCH Engagement*.

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